Booking for Heritage Open Days Events

Why do I need to book?

The events in Section One all need to be pre-booked. This is because they have limitations of space, and for safety's sake we can't let them get too crowded. They also include some private homes, busy workplaces, and places where security is an issue. Because of this, if you do not have a ticket we are very sorry but you won't be admitted.

How do I book?

You can book for most Section One events using the form opposite – just fill in your choices, with your first and second options for time and date. One or two do have separate phone numbers or addresses though, so please read the entries carefully. You will need to enclose a stamped addressed envelope, so that we can send you your tickets – unfortunately we cannot pay postage. Please allow 14 days for your tickets to arrive. From Tuesday 1st September any remaining tickets will be available to be booked in person from Norwich Tourist Information Centre (TIC), at The Forum.

How are tickets allocated?

Tickets to the events are allocated on a first come first served basis, starting when the brochure is published on the 4th of August. We ask for your first and second choices, so that you have the best chance of getting what you want. You can ask for as many tickets as you like, but we will not issue two sets of tickets for the same times/dates.

What if I can't go?

If you can't use some or all of the tickets you receive, please return them so that others can be allocated the space. You can post them, or you can call the phone number on your tickets. Returns will be available at Norwich Tourist Information Centre (TIC), right up to the day of each event, so if you haven't been lucky it's still worth popping in just in case.

Contact HEART

You will find more information at www.heritagecity.org/hods. Queries can be emailed to info@heritagecity.org or for urgent enquiries call 01603 305575.

We have done everything we can to make this booking system fair and straightforward, but it is inevitable that some of the events will fill up quickly and some people may be disappointed. You will however find many exciting events in Section Two which don't require tickets. Please do give these a go as well, and enjoy Heritage Open Days.

Booking Form

Please fill in this form for events where pre-booking is available from us (most Section One events), and return it **with a stamped addressed envelope** to: HODs Booking, Norwich HEART, PO Box 3130, Norwich, NR2 1XR

Event Name	1st choice date/time	2nd choice date/time	No. tkts

Comments / Other information / Access queries (please provide telephone number)

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